

ILLINOIS BELL
TELEPHONE COMPANY

SBC
Tariff

ILL. C.C. NO. 19
PART 1 SECTION 1

PART 1 - Preface
SECTION 1 - Title Sheet and Symbols

2nd Revised Title Sheet
Cancels
1st Revised Title Sheet

COMPETITIVE SERVICE TARIFF

Applying at all Illinois Exchanges of this Company

This tariff supplements Illinois Bell Telephone Company Tariff ILL. C. C. No. 20, referencing terms, conditions, and rates, as necessary, for services or parts of services offered in both tariffs. In addition, the general regulations in ILL. C. C. No. 20 are fully applicable to competitive services except where the context clearly renders such regulations inapplicable. The terms, conditions, and rates in this Tariff apply to all customers, as appropriate, unless an individual customer agreement contains different provisions, in which case the individual agreement controls for those provisions.

Illinois Bell Telephone Company is a wholly owned subsidiary of Ameritech Corporation and an indirect wholly owned subsidiary of SBC Communications Inc. Illinois Bell is also known as SBC Illinois, SBC Ameritech Illinois and Ameritech Illinois. Services offered pursuant to this tariff may be offered under any of these names or under the brand name SBC. All regulated services offered by Illinois Bell, whether under that name, the names SBC Illinois, SBC Ameritech Illinois, or Ameritech Illinois or under the brand name SBC, are subject to the Terms and Conditions of this Tariff. (Illinois Bell Telephone Company, hereinafter "the Company" or "Company"). (N)

OFFICIAL FILE

ILL. C.C. DOCKET NO. 03 03 70

Age Cross Exhibit No. 1

Witness

Date 10-27-03 Reporter BAP

Issued: June 2, 2003

Effective: June 3, 2003

By Rhonda J. Johnson, Vice President - State Regulatory
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech

Tariff

ILL. C. C. NO. 19

PART 1

SECTION 1

PART 1 - Preface

SECTION 1 - Title Sheet and Symbols

ADOPTION NOTICE

Pursuant to Public Act 87-856, Section 13-501, 13-502, and 13-505.7, the Illinois Bell Telephone Company hereby adopts all the rates, rules and regulations set forth in Ill.C.C. No. 19 and, for the sole purpose of complying with Section 13-502 and Section 13-505.7, hereby states all services contained in this tariff, are, for present purposes, classified as "competitive" services, (T) without prejudice to any subsequent classification or reclassification. The Company reserves the right to reclassify any portion of or all of these services in accordance with Section 13-502 thereof.

Issued: January 22, 1996

Effective: January 23, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

1. The following symbols are used to indicate the change or changes in the tariff text and/or rate.

(N)

- (C) - Signifies a changed regulation.
- (D) - Signifies a discontinued rate, treatment or regulation.
- (I) - Signifies an increased rate or new treatment resulting in an increased rate.
- (N) - Signifies a new rate, treatment or regulation.
- (R) - Signifies a reduced rate or new treatment resulting in a reduced rate.
- (T) - Signifies a change in text but no change in rate, treatment or regulation.
- + - To signify that suffix must be added to the service order entry code.

2. The following marks, used in this tariff, are trademarks of Illinois Bell Telephone Company.

Trademarks

NOVALINK
OPTINET
Centrex Mate

3. The following mark, used in this tariff, is a registered service mark of Ameritech, Inc.

Registered Service Mark

ProtectPath
FeatureLink

(N)

Issued: August 10, 1998

Effective: August 11, 1998

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech
Tariff

ILL. C.C. NO. 19
PART 11 SECTION 1

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

7th Revised Sheet No. 1
Cancels
6th Revised Sheet No. 1

1. OPERATOR ASSISTED LOCAL AREA AND INTRA MARKET SERVICE AREA LONG DISTANCE CALLS

Description

Calls are classified as Operator Assisted when the call is handled in such a manner that operator assistance in completion of the call is necessary.

All Residence, Business and Ameritech Payphone Local Operator Assisted calls are classified as competitive services and are described in this Section. (C)
(C)

Intra-Market Service Area long distance Residence, Business, and Ameritech Payphone Operator Assisted calls are classified as competitive services and are described in this Section.

Operator Assisted Call Service includes Usage and Operator Surcharges. Busy Line Verification and Interrupt Services are located in Part 11, Section 4 of Ill. C.C. No. 20.

A. Local - Operator Assisted Call Usage

Local calling areas are described in Part 4, Section 2, Paragraphs 4.1 C. and 5.1 C. of tariff Ill. C.C. No. 20.

To be classified as a local call, at the dial rate, a call must be originated and completed without Company operator assistance and billed to the originating telephone. Applicable dial rates are shown in Part 4, Section 2 of this tariff and of tariff Ill. C.C. No. 20 and Part 13, Section 1 of this tariff, as appropriate.

Issued: May 12, 1999

Effective: May 13, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech

Tariff

ILL. C.C. NO. 19
PART 11 SECTION 1

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

4th Revised Sheet No. 1.1
Cancels
3rd Revised Sheet No. 1.1

1. OPERATOR ASSISTED LOCAL AREA AND INTRA MARKET SERVICE AREA LONG DISTANCE CALLS

A. Local - Operator Assisted Call Usage (cont'd)

All other types of calls within the local calling areas are billed as follows: Residence Operator Assisted call local usage rates are shown in 2. following; Ameritech Payphone Operator Assisted call local usage rates are shown in 4. following; and all Business Operator Assisted local call rates are shown in 3. following.

(C)

(D)

(D)

B. Long Distance Operator Assisted Call Usage

To be classified as an intra-Market Service Area long distance call, at the dial rate, a call must be originated and completed without Company operator assistance and billed to the originating telephone. Applicable dial rates are shown in Part 9, Section 1 of this tariff and Part 13, Section 3 of this tariff, as appropriate.

(T)

All other types of calls beyond the local calling areas and within the same Market Service Area are billed as follows: Residence Operator Assisted call long distance usage rates are shown in 2. following, Business Operator Assisted call long distance usage rates are shown in 3. following and Ameritech Payphone Operator Assisted call service long distance usage rates are shown in 4. following.

Issued: May 12, 1999

Effective: May 13, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech
Tariff

ILL. C.C. NO. 19
PART 11 SECTION 1

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

8th Revised Sheet No. 2
Cancels
7th Revised Sheet No. 2

1. OPERATOR ASSISTED LOCAL AREA AND INTRA MARKET SERVICE AREA LONG DISTANCE CALLS

C. Operator Assisted Surcharge

When a customer requests that a local or intra-Market Service Area long distance call be handled in such a manner that operator assistance in completion of the call is necessary, such as alternate billing, person-to-person service, or request other special handling of the call, appropriate Operator Assisted Call Surcharges are applicable as shown in 5. following. (C)

2. RESIDENCE OPERATOR ASSISTED CALLS

2.1 General

Rates and charges for Residence calls not classified as Operator Assisted for Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 13, 15 and 16 are described in Part 4, Section 2 of tariff Ill. C.C. No. 20 and Part 4, Section 2 of this tariff for local calls and Part 9, Section 1 of this tariff for intra-Market Service Area long distance calls. (C)

Issued: May 12, 1999

Effective: May 13, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.1 General (cont'd)

When residence customers request that a call be handled in such a manner that operator assistance in completion of the call is necessary, such as alternate billing, person-to-person services, operator dialed or request other special handling of the call, Operator Assisted Usage shown in 2.4.A.(2) and 2.5 as appropriate following and associated surcharge shown in 5. following are applicable.^{/1/} (C)
(C)

Where the residence caller requests operator assistance to complete a call, and where the call is to be billed to the originating telephone, Sent Paid/Operator Assisted usage, shown in 2.4.A.(1) following, and associated surcharge applies. The surcharge is applicable regardless of the length of the conversation, and the caller will be advised of the surcharge. The following operator assisted local calls are exempted from the surcharge: (A) Emergency calls to the designated emergency numbers, (B) All calls by handicapped customers, and (C) Calls where assistance is requested due to service problems on the Company provided line. (C)

/1/ The local usage charge for an operator assisted call billed to the originating telephone number (station-to-station or person-to-person) is rated as Residence Sent Paid/ Operator Assisted Usage Service. The appropriate usage charge is based on the customer's total usage for both Sent Paid/ Operator Assisted Usage shown in 2.4 A.(1) following and the Residence Usage Service shown in Part 4, Section 2, of this tariff and of tariff Ill. C.C. No. 20, for the billing period. The local usage charge for a call not billed to the originating telephone number is rated as Residence Operator Assisted Usage Other Service - Other as specified in 2.4 A.(2) following. Usage is charged in accordance with the rate schedule as specified in 2.4 following. If the call is billed to a non-MSA service, the undiscounted Residence Operator Assisted Usage Service charge is applicable.

Issued: May 12, 1999

Effective: May 13, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

SBC
Tariff

ILL. C.C. NO. 19
PART 11 **SECTION 1**

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

7th Revised Sheet No. 4
Cancels
6th Revised Sheet No. 4

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.2 Residence Usage Service - Market Service Areas 1, 2, 3, 6, 7, 9, 15

- A. Residence Usage Service is available to all Residence customers as described in Part 4, Section 2, of Tariff Ill. C.C. No. 20 including direct, line, P.B.X. and Dormitory Service.
- B. Provides for calling on an untimed per call basis to terminating districts in Bands A and B. All other calls are charged on a timed basis.
- C. Usage rates and charges are specified in 2.4 and 2.5 following.

2.3 Residence Local Usage - Minutes-of-Use

- A. Minutes of Use (MOU) are charged at a declining rate for Residence Band A and B local usage. Local usage is accumulated on a per account basis during the customer's billing period, with the declining rate charged accordingly.
- B. Minutes of Use Residence Rate Schedule

1. Bands A and B

<u>Total Accumulated Usage</u>	<u>% Discount Applied</u>
--------------------------------	---------------------------

First \$2.60	0.00%
Next \$2.60 (\$2.61 to \$5.20)	26.20%(R)
Next \$5.20 (\$5.21 to \$10.40)	38.00%
Next \$6.55 (\$10.41 to \$16.95)	50.00%(R)
Over \$16.95	100.00%

Issued: July 8, 2003

Effective: July 9, 2003

By Rhonda J. Johnson, Vice President - State Regulatory
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech
Tariff

ILL. C.C. NO. 19

PART 11

SECTION 1

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

2nd Revised Sheet No. 4.1
Cancels
1st Revised Sheet No. 4.1

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.3 Residence Local Usage - Minutes-of-Use (cont'd)

- C. Band A and B local usage is accumulated on a per account basis during the customer's billing period. A percentage discount is then applied as appropriate, to each level of usage depicted in B (1) preceding, i.e., the first \$2.60 of residence usage receives no discount, the next \$2.60 is discounted 15%, etc.

In addition to usage charges, monthly network access line charges as specified in Part 4, Section 2 of tariff Ill. C.C. No. 20 and this tariff are applicable. (T)
(C)
(C)

Pursuant to I.C.C. Order in Docket No. 96-0069 dated December 16, 1998.

Issued: January 6, 1999

Effective: February 21, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.4 Residence Usage Service - Market Service Areas 1, 2, 3, 6, 7, 9, 15

A. Residence Schedule - local assisted usage

Minutes-of-Use charges vary by band. Initial period and overtime period charges, by band, are as follows:

1. Residence Sent Paid/Operator Assisted Usage Service

Band A - Initial and Subsequent Time Period minutes of use are not timed.

(N)

Peak Period Rating		Shoulder Peak Discount Period		Off Peak Discount Period	
Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge
\$.0520	NA	90% of Peak Period	NA	60% of Peak Period	NA

Band B - Initial and Subsequent Time Period minutes of use are rated on a per minute basis.

Peak Period Rating		Shoulder Peak Discount Period		Off Peak Discount Period	
Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge
\$.0745	\$.0215	90% of Peak Period	90% of Peak Period	60% of Peak Period	60% of Peak Period

(N)

Issued: May 12, 1999

Effective: May 13, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.4 Residence Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9, 15 (cont'd)

A. Residence Schedule - local assisted usage (cont'd)

Minutes-of-Use charges vary by band. Initial period and overtime period charges, by band, are as follows:

1. Residence Sent Paid/Operator Assisted Usage Service (cont'd)

Band C - Initial and Subsequent Time Period minutes of use are rated on a per minute basis.

Peak Period Rating		Shoulder Peak Discount Period		Off Peak Discount Period	
Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge
\$.10	\$.10	\$.10	\$.10	\$.10	\$.10 ^{/1/}

(I)

2. Residence Operator Assisted Usage Service - Other

Band A - Initial and Subsequent Time Period minutes of use are rated on a per minute basis.

Peak Period Rating		Shoulder Peak Discount Period		Off Peak Discount Period	
Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge
\$.0365	\$.0094	90% of Peak Period	90% of Peak Period	60% of Peak Period	60% of Peak Period

/1/ Effective with bills being issued on or after January 7, 2000.

Issued: December 6, 1999

Effective: December 7, 1999

By Theresa P. Larkin, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.4 Residence Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9, 15 (cont'd)

A. Residence Schedule - local assisted usage (cont'd)

2. Residence Operator Assisted Usage Service - Other (cont'd)

Band B - Initial and Subsequent Time Period minutes of use are rated on a per minute basis.

Peak Period Rating		Shoulder Peak Discount Period		Off Peak Discount Period	
Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge
\$.0745	\$.0215	90% of Peak Period	90% of Peak Period	60% of Peak Period	60% of Peak Period

Band C - Initial and Subsequent Time Period minutes of use are rated on a per minute basis.

Peak Period Rating		Shoulder Peak Discount Period		Off Peak Discount Period	
Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge	Initial Period Charge	Subsequent Period Charge
\$.10	\$.10	\$.10	\$.10	\$.10	\$.10 ^{/2/} (I)

- B.** Peak period rates are applicable for calls between 9:00 a.m. and ^{/1/}11:00 a.m., and between 2:00 p.m. and ^{/1/}8:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Shoulder Peak for calls between 8:00 a.m. and ^{/1/}9:00 a.m., 11:00 a.m. and ^{/1/}2:00 p.m., 8:00 p.m. and ^{/1/}9:00 p.m., Monday through Friday; Off Peak for calls between 9:00 p.m. and ^{/1/}8:00 a.m., Monday through Friday, and 9:00 p.m. Friday through ^{/1/}8:00 a.m. Monday. Calls overlapping these periods will be rated as specified in D. following.

^{/1/} To but not including

^{/2/} Effective with bills being issued on or after January 7, 2000.

Issued: December 6, 1999

Effective: December 7, 1999

By Theresa P. Larkin, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

6th Revised Sheet No. 6
Cancels
5th Revised Sheet No. 6

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.4 Residence Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9, 15 (cont'd)

- C. Applicable bands for interdistrict calls are as specified in Part 4, Section 2 of tariff Ill. C.C. No. 20 for the appropriate Market Service Area. Intradistrict calls are classified as Band A. A list of districts is shown in Part 4, Section 2, of tariff Ill. C.C. No. 20.
- D. Initial Period, Subsequent Period, Discount Period
1. Initial period charges in A. preceding are for the initial period connection, or any fraction thereof.
 2. All subsequent period charges in A. preceding are for each subsequent minute or fraction thereof, that the connection continues beyond the initial period.
 3. Any discount rates in A. preceding are either specified or expressed as a percent of the charge calculated at peak period rates, and are applied to the calls occurring within the rate discount period. The discount is applied to the sum of the initial period and subsequent minutes charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled. Discounts are not applicable to Operator-Assisted Call surcharges specified in Ill. C.C. No. 20, Part 11, Section 1 and in 5. (C)
following.
 4. On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or the resultant legal holiday, the applicable rating is the Off Peak Discount Period Rating.

Pursuant to I.C.C. Order in Docket No. 96-0069 dated December 16, 1998.

Issued: January 6, 1999

Effective: February 21, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech

Tariff

ILL. C.C. NO. 19

PART 11

SECTION 1

5th Revised Sheet No. 7

Cancels

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

4th Revised Sheet No. 7

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd)

2.5 Residence Long Distance Usage Charges - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15

A. Residence Schedule - long distance assisted usage

Initial Period and Additional Minutes Rates

<u>Rate Airline Miles</u>		<u>Day</u>	
<u>Over</u>	<u>Up to and Including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300(I)	\$.2000(I)
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600(I)	.2400(I)

<u>Rate Airline Miles</u>		<u>Evening</u>	
<u>Over</u>	<u>Up to and Including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300(I)	\$.2000(I)
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600(I)	.2400(I)

<u>Rate Airline Miles</u>		<u>Night</u>	
<u>Over</u>	<u>Up to and Including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300(I)	\$.2000(I)
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600(I)	.2400(I)

- B. Day rates are applicable for calls between 8:00 a.m. and ¹¹/5:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Evening rates for calls between 5:00 p.m. and ¹¹/11:00 p.m., Monday through Friday and Sunday; Night rates for calls between 11:00 p.m. and 8:00 p.m., Monday through Friday and Sunday, and 11:00 p.m. Friday through ¹¹/5:00 p.m. Sunday.

¹¹/ To but not including.

Issued: December 29, 2000

Effective: January 1, 2001

By Christy L. Strawman, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 7.1
Cancels
Original Sheet No. 7.1

2. RESIDENCE OPERATOR ASSISTED CALLS (cont'd) (C)

2.5 Residence Long Distance Usage Charges - Market Service Areas 1, 2, 3, (C)
4, 5, 6, 7, 9, 10, 12, 15 (cont'd) (C)

D. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes.

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

E. Rules and regulations governing Airline Distance, Classes of Service, Initial Period, Additional Minutes and Discounts, Timing of Messages, Billing and Collections of Charges and Rate Application on certain Holidays as shown in PART 9, Section 1 of this tariff are applicable.

/2/

/2/

/1/

/1/

/1/ Material omitted from this page now appears Sheet No. 7 of this Section.

/2/ Material formerly appeared on Sheet No. 7 of this Section.

Issued: April 8, 1996

Effective: April 22, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech

Tariff

ILL. C. C. NO. 19

PART 11

SECTION 1

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 7.2
Cancels
Original Sheet No. 7.2

2. RESIDENCE OPERATOR ASSISTED CALLS

(C)

(D)

(D)

Issued: April 8, 1996

Effective: April 22, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

3. BUSINESS OPERATOR ASSISTED CALLS

3.1 General

Rates for Business calls not classified as Operator Assisted for Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12 and 15 are described in Part 4, Section 2 of this tariff, for local calls and Part 9, Section 1 of this tariff for intra-Market Service Area long distance calls. (C)

When customers request that a call be handled in such a manner that operator assistance in completion of the call is necessary, such as alternate billing, person-to-person services, operator dialed or request other special handling of the call, Operator Assisted Usage and associated Surcharges shown in subsections 3.2 and 5. following for Business local calls^{/1/} are applicable. Intra-Market Service Area long distance call usage shown in 3.3 following and associated Surcharges shown in 5. following are applicable. (C)
(C)
(D)
(D)
(D)

/1/ The local usage charge for a call billed to the originating telephone number as described in Paragraph (1) or Paragraph (5) is rated as Business Usage Service and charged the appropriate usage charge based on the customer's total usage for the billing period. The local usage charge for a call not billed to the originating telephone number as described in Paragraph 3.2.A.2., Paragraph 3.2.A.3., Paragraph 3.2.A.4. or Paragraph 3.2.A.(5) is rated as Business Usage Service as specified in Paragraph 3.2.F following. Usage is charged in accordance with the rate schedules as specified in Paragraph 3.2.C following for the type of MSA 1 service billed for the call. If the call is billed to a business service not within the same MSA, the undiscounted Business Usage Service charge is applicable. (C)
(T)
(T)
(T)

Issued: June 26, 1998

Effective: June 27, 1998

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd)

3.2 Business Local Usage Charges - Market Services Areas 1, 2, 3, 6, 7, 9, and 15

A.

1. Where the caller requests operator assistance to complete an intrastate or interstate Bands A, B, and C business local call, and where the call is to be billed to the originating business telephone, a surcharge as specified in 5. following applies. This surcharge is applicable regardless of the length of the conversation, and the caller will be advised of the surcharge. The following operator assisted local calls are exempted from the surcharge: (A) Emergency calls to the designated emergency numbers, (B) All calls by handicapped customers, and (C) Calls where assistance is requested due to service problems on the Company provided line. (C)
2. For Business Bands A, B, and C Local calls charged to a calling card and involving no other operator services, a surcharge as specified in 5. following applies when: a.) automatic recording equipment for operator assisted calls is available; the person originating the call dials zero, and the desired telephone number; and the call is billed to the calling card; or b.) no automatic recording equipment for operator assisted calls is available; the person originating the calls dials zero and asks the operator to place the call for him; and the call is billed to the calling card. If a customer requests the operator to dial the telephone number where automatic recording equipment is available, the "operator dialed" surcharge specified in 5. following applies. (C)
3. For Bands A, B, and C business calls billed to the called station, the collect surcharge specified in 5. following applies.
4. For Bands A, B, and C business calls billed to a telephone number other than the calling or called number, the third number billing surcharge as specified in 5. following applies.
5. For Bands A, B, and C business person-to-person calls, the associated surcharge specified in 5. following applies.

Pursuant to I.C.C. Order in Docket No. 96-0069 dated December 16, 1998.

Issued: January 6, 1999

Effective: February 21, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

6th Revised Sheet No. 8.2
Cancels
5th Revised Sheet No. 8.2

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd)

**3.2 Business Local Usage Charges - Market Services Areas 1, 2, 3, 6, 7, 9,
and 15 (cont'd)**

B. Business Usage Service

1. Available to all Business customers as described in Part 4, Section 2 of Ill. C.C. No. 20, including direct line, P.B.X. and Switching System Services except Dormitory Service, Integrated Information Network, Centrex Switching Service and Centrex Service (Basic). In addition, available to customers ordering port(s) as specified in Part 19, Section 1 of Ill. C.C. No. 20.
2. Provides for calling on a timed basis for all calls.
3. Rates and charges are as specified in Part 4, Section 2 of this tariff.

C. Rates and Charges

1. Minutes of Use (MOU) are charged at a declining rate for Business Usage Service.
2. Minutes of Use Rate Schedules

Business Usage Service

/1/

(D)

(D)

/1/ Bands A & B Volume Discounts eliminated effective with bills issued on or after February 5, 1999.

(C)

Issued: January 4, 1999

Effective: January 5, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech
Tariff

ILL. C.C. NO. 19
PART 11 **SECTION 1**

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

7th Revised Sheet No. 8.3
Cancels
6th Revised Sheet No. 8.3

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd)

3.2 Business Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9,
and 15 (cont'd)

C. Rates and Charges (cont'd)

2. Minutes of Use Rate Schedules (cont'd)

/1/

(D)

(D)

/1/ Bands A & B Volume Discounts eliminated effective with bills being
issued on or after February 5, 1999.

(C)

Issued: January 4, 1999

Effective: January 5, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech
Tariff

ILL. C.C. NO. 19
PART 11 **SECTION 1**

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

2nd Revised Sheet No. 8.3.1
Cancels
1st Revised Sheet No. 8.3.1

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd)

3.2 Business Local Usage Charges - Market Service Areas 1, 2, 3, 6, 7, 9, and 15 (cont'd)

E. In addition to usage charges, monthly network access line charges, as specified in Part 4, Section 2, of this tariff or monthly port charges as specified in Part 19, Section 1, of Ill. C.C. No. 20.

F. Usage Charges

Minutes of use charges vary by band. Initial period and overtime period charges, by band, are as follows:

2. Business Operator Assisted Usage Service

<u>Band</u>	<u>Initial and Subsequent Time Period</u>	<u>All Period Rating</u>		
		<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	
A	1 Minute	.0400	.0150	(T)
B ^{/1/}	1 Minute	.0800	.0400 (I)	
C ^{/1/}	1 Minute	.1200 (I)	.1200 (I)	(T)

/1/ Effective with bills issued on or after August 19, 1999.

(C)

Issued: July 16, 1999

Effective: July 18, 1999

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech
Tariff

ILL. C.C. NO. 19
PART 11 **SECTION 1**

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

3rd Revised Sheet No. 8.4
Cancels
2nd Revised Sheet No. 8.4

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd)

3.3 Business Long Distance Usage Charges - Market Service Areas 1, 2, 3, 4,
5, 6, 7, 9, 10, 12, 15

A. Business Schedule - long distance assisted usage

Initial Period and Additional Minutes Rates

<u>Rate Airline Miles</u>		<u>Day</u>	
<u>Over</u>	<u>Up to and Including</u>	<u>Initial Minute</u>	<u>Each Additional Minute</u>
0	10	\$.2300(I)	\$.2000(I)
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600(I)	.2400(I)

Issued: December 29, 2000

Effective: January 1, 2001

By Christy L. Strawman, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd)

3.3 Business Long Distance Usage Charges - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15

A. Business Schedule - long distance assisted usage (cont'd)

Initial Period and Additional Minutes Rates

Rate Airline Miles		Evening	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.2300 (I)	\$.2000 (I)
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600 (I)	.2400 (I)

Rate Airline Miles		Night	
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.2300 (I)	\$.2000 (I)
10	16	.2400	.2300
16	22	.2400	.2300
22	40	.2600	.2400
40		.2600 (I)	.2400 (I)

- B. Day rates are applicable for calls between 8:00 a.m. and *5:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Evening rates for calls between 5:00 p.m. and *11:00 p.m., Monday through Friday and Sunday; Night rates for calls between 11:00 p.m. and *8:00 a.m., Monday through Friday and Sunday, and 11:00 p.m. Friday through *5:00 p.m. Sunday.

• To but not including.

Issued: December 29, 2000

Effective: January 1, 2001

By Christy L. Strawman, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 9.1
Cancels
Original Sheet No. 9.1

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd) (C)

3.3 Business Long Distance Usage Charges - Market Service Areas 1, 2, 3, 4, (C)
5, 6, 7, 9, 10, 12, 15 (cont'd) (C)

D. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes. /1/

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

E. Rules and regulations governing Airline Distance, Classes of Service, Initial Period, Additional Minutes and Discounts, Timing of Messages, Billing and Collections of Charges and Rate Application on certain Holidays as shown in PART 9, Section 1 of this tariff are applicable. (T)/1/

3.4 (D)

A.

(D)

/2/

/2/

/1/ Material formerly appeared on 1st Revised Sheet No. 9 of this Section.

/2/ Material omitted from this page now appears Sheet No. 9 of this Section.

Issued: April 8, 1996

Effective: April 22, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech

Tariff

ILL. C. C. NO. 19

PART 11

SECTION 1

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 9.2

Cancels

Original Sheet No. 9.2

3. BUSINESS OPERATOR ASSISTED CALLS (cont'd)

(T)

3.4

(D)

B.

(D)

Issued: April 8, 1996

Effective: April 22, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 6060

**4. AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2,
3, 4, 5, 6, 7, 9, 10, 12, 15**

4.1 General

Message charges as covered in Part 13, Section 1, Paragraph 1.2 of this tariff are applicable to customer dialed station-to-station calls paid by cash deposit in the originating telephone. All other calls are billed as follows:

Where the user requests that a local call be handled in such a way that operator assistance in completion of the call is necessary, (other than normal collection of charges) the lowest rate step in the appropriate rate table shown in 4.2 A. following is applicable, in addition to the appropriate Operator Assisted Call Surcharge, shown in 5. following. Calls other than local, will follow the appropriate rate step in the appropriate rate table as shown in 4.2 A following is applicable, in addition to the appropriate Operator Assisted Call Surcharge, shown in 5. following.

A PayPhone Set Use Charge is also applicable to completed non-sent paid calls originated from a payphone. Non-sent paid is defined as a call which is placed without advance deposit of currency at the payphone. The PayPhone Set Use Charge will apply in addition to applicable Operator Assisted Call Charges specified in paragraph 5.2, following. The PayPhone Set Use Charge is billed only to the extent that the fee and applicable Operator Services PayPhone Surcharges, set forth in 5.2 following, do not exceed the rate levels specified by an Illinois ICC order issued pursuant to 83.Ill. Administrative Code Section 770.40.

(N)
|
(N)

Where the user requests a call be handled in such a way that operator assistance in completion of the call is necessary, other than normal collection charges, and the call is beyond the calling areas within the same Market Service Area, the appropriate rate step in the appropriate Long Distance Assisted Usage rate table shown in 4.3 following is applicable. Applicable rates for customer dialed station-to-station long distance calls, paid by cash deposit in the originating telephone are shown in Part 13, Section 3 of this tariff.

Rules and regulations governing Airline Distance, Classes of Service, Timing of Messages, and Billing or Collection of Charges, shown in Part 9, Section 1 of tariff Ill. C.C. No. 20 are applicable.

Issued: June 7, 2000

Effective: June 8, 2000

By Theresa P. Larkin, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 11
Cancels
Original Sheet No. 11

4. AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd) (C)

4.2 Ameritech Payphone Assisted Local Calls

A. Ameritech Payphone Schedule - Local Assisted Usage

Initial Period and Additional Minutes Rates

(1) Collect, 3rd Number, Person-to-Person Calls

Rate		Day	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1445	\$.1275
10	16	.1530	.1445
16	22	.1530	.1445
22	40	.1615	.1530
40		.1615	.1530

Rate		Evening	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1105	\$.1020
10	16	.1190	.1105
16	22	.1190	.1190
22	40	.1275	.1190
40		.1275	.1190

Rate		Night	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.0935	\$.0765
10	16	.0935	.0935
16	22	.0935	.0935
22	40	.1020	.0935
40		.1020	.0935

Issued: March 14, 1996

Effective: April 1, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 12
Cancels
Original Sheet No. 12

4. AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1,
2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)

(C)

4.2 Ameritech Payphone Assisted Local Calls (cont'd)

A. Ameritech Payphone Schedule - local assisted usage (cont'd)

Initial Period and Additional Minutes Rates

(2) Calling Card Calls

Rate		Day	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1190	\$.1050
10	16	.1260	.1190
16	22	.1260	.1190
22	40	.1330	.1260
40		.1330	.1260

Rate		Evening	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.0910	\$.0840
10	16	.0980	.0910
16	22	.0980	.0910
22	40	.1050	.0980
40		.1050	.0980

Rate		Night	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.0770	\$.0630
10	16	.0770	.0770
16	22	.0770	.0770
22	40	.0840	.0770
40		.0840	.0770

Issued: March 14, 1996

Effective: April 1, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 13

Cancels

Original Sheet No. 13

4. AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd) (C)

4.2 Ameritech Payphone Assisted Local Calls (cont'd)

B. Rate Period Application

Day rates are applicable to calls between 8:00 A.M. and 5:00 P.M. *

Evening rates are applicable to calls between 5:00 P.M. and 11:00 P.M. *

Night rates are applicable to calls between 11:00 P.M. and 8:00 A.M. *

C. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes.

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

4.3 Ameritech Payphone Long Distance Usage Charges

A. Ameritech Payphone Schedule - long distance assisted usage

Initial Period and Additional Minutes Rates

(1) Collect, 3rd Number, Person-to-Person Calls

Rate		Day	
Airline Miles		Initial	Each
Over	Up to and Including	Minute	Additional Minute
0	10	\$.1445	\$.1275
10	16	.1530	.1445
16	22	.1530	.1445
22	40	.1615	.1530
40		.1615	.1530

Rate		Evening	
Airline Miles		Initial	Each
Over	Up to and Including	Minute	Additional Minute
0	10	\$.1105	\$.1020
10	16	.1190	.1105
16	22	.1190	.1105
22	40	.1275	.1190
40		.1275	.1190

* To but not including.

Issued: March 14, 1996

Effective: April 1, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 14
Cancels
Original Sheet No. 14

4. AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd) (C)

4.3 Ameritech Payphone Long Distance Usage Charges (cont'd)

A. Ameritech Payphone Schedule - long distance assisted usage (cont'd)

Initial Period and Additional Minutes Rates (cont'd)

(1) Collect, 3rd Number, Person-to-Person Calls (cont'd)

Rate		Night	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.0935	\$.0765
10	16	.0935	.0935
16	22	.0935	.0935
22	40	.1020	.0935
40		.1020	.0935

(2) Calling Card Calls

Rate		Day	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.1190	\$.1050
10	16	.1260	.1190
16	22	.1260	.1190
22	40	.1330	.1260
40		.1330	.1260

Issued: March 14, 1996

Effective: April 1, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

1st Revised Sheet No. 15
Cancels
Original Sheet No. 15

4. AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd) (C)

4.3 Ameritech Payphone Long Distance Usage Charges (cont'd)

A. Ameritech Payphone Schedule - long distance assisted usage (cont'd)

Initial Period and Additional Minutes Rates (cont'd)

(2) Calling Card Calls (cont'd)

Rate		Evening	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.0910	\$.0840
10	16	.0980	.0910
16	22	.0980	.0910
22	40	.1050	.0980
40		.1050	.0980

Rate		Night	
Airline Miles			
Over	Up to and Including	Initial Minute	Each Additional Minute
0	10	\$.0770	\$.0630
10	16	.0770	.0770
16	22	.0770	.0770
22	40	.0840	.0770
40		.0840	.0770

B. Rate Period Application

Day rates are applicable to calls between 8:00 A.M. and 5:00 P.M. *

Evening rates are applicable to calls between 5:00 P.M. and 11:00 P.M. *

Night rates are applicable to calls between 11:00 P.M. and 8:00 A.M. *

* To but not including

Issued: March 14, 1996

Effective: April 1, 1996

By D. H. Gebhardt, Vice Pres. - Reg. Affairs
225 W. Randolph Street
Chicago, Illinois 60606

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

6th Revised Sheet No. 16
Cancels
5th Revised Sheet No. 16

4. AMERITECH PAYPHONE OPERATOR ASSISTED CALLS - MARKET SERVICE AREAS 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 15 (cont'd)

4.3 Ameritech Payphone Long Distance Usage Charges (cont'd)

C. Application of Rate Periods

Usage rates are quoted in terms of initial periods and additional minutes.

Initial period rates are for connections of one minute or any fraction thereof.

All additional minute rates are for each additional minute or any fraction thereof that the connection continues beyond the initial period.

5. OPERATOR ASSISTED CALL SURCHARGES

5.1 General

When a customer requests that a call be handled in such a manner that operator assistance in completion of the call is necessary, such as alternate billing, person-to-person service, or requests other special handling of the call, appropriate Operator Assisted Call Surcharges apply as follows.

(T)

The Operator Assisted Call Surcharge applies in addition to the Operator Assisted Call Usage as specified in 2., 3. and 4. preceding.

(D)

(D)

Issued: June 26, 1998

Effective: June 27, 1998

By D. H. Gebhardt, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606

ILLINOIS BELL
TELEPHONE COMPANY

Ameritech

Tariff

ILL. C.C. NO. 19
PART 11 SECTION 1

PART 11 - Operator Services
SECTION 1 - Operator Service Charges

8th Revised Sheet No. 17
Cancels
7th Revised Sheet No. 17

5. OPERATOR ASSISTED CALL SURCHARGES (cont'd)

5.2 Rates and Charges

	PayPhone Surcharge Rate (per call)	Bands A, B & C Business Surcharge Rate (per call)	Bands A, B & C Residence Surcharge Rate (per call)
Person-to-Person, including Inmate	\$4.88	\$4.88	\$4.88
Station-to-Station Alternate Billing			
Third Number Billing	2.71	2.71	2.71
Collect	2.71	2.71	2.71
Collect, Inmate	2.71 ^{/1/} (I)	-	-
Calling Card			
Automated Available			
Customer Dialed	1.45	1.45	1.45
Operator Dialed	2.95	2.95	2.95
Automated Not Available			
Operator Must Assist	1.45	1.45	1.45
Sent Paid/Operator Assisted			
Semipublic or Public	-	-	-
Other telephones	1.05	1.05	1.05
PayPhone Set Use Charge	.30	-	-

/1/ Applicable only to PayPhone Operator Assisted calls from a correctional institution.

Issued: October 30, 2001

Effective: October 31, 2001

By Rhonda J. Johnson, Vice President - Regulatory Affairs
225 West Randolph Street
Chicago, Illinois 60606